



March 20, 2020

Dear Members,

We hope you and your families are safe and healthy during this unprecedented coronavirus pandemic. Like you, we are adjusting to the new realities of working from home, no school, and toilet paper shortages!

We have heard from many of you with questions and concerns about how Arbor Heights will be impacted by the COVID-19 crisis. The short answer is, at this time, we simply do not have all of the answers you are looking for.

Your Board of Trustees met last night to discuss the situation and will continue to closely monitor developments as they occur. We will not make any decisions about when the pool will open until mid-April when we hope to have greater clarity about the status of the pandemic. In the meantime, here is what we do know:

- AHSTC will follow the guidance provided by the State of Washington and Seattle & King County Health Department with regard to if/when we open the Club and how it operates after opening.
- At this point, we remain hopeful the pool will open as planned on May 9. We are considering all potential options including limiting or staggering access if gatherings are limited in size, delaying the start of the swim and tennis seasons, etc. But, again, no decisions have been made.
- Annual dues, as well as the Facilities Improvement Assessment, are due as scheduled on April 1. This funding is necessary to pay our bills (utilities, insurance, etc.), as well as meet the obligations of the remodel and our bank loan.
- In the event that we are not able to open the Club at all this year, or if the season is significantly limited, the Board MAY consider a partial refund or credit against 2021 dues. However, the \$300 (\$150 for Senior Members) Facilities Improvement Assessment WILL NOT be refunded/credited.

Please bear with us as work through the COVID-19 crisis together. We are committed to providing you with timely updates as conditions change and we learn more about what the future may hold. We are as eager as you to return to "normal," get the Club open and enjoy another Arbor Heights summer together. However, at this point, all we can do is be patient, do our parts to help flatten the curve, and keep our families happy and healthy.

Thank you and Go Otters!

Your AHSTC Board of Trustees